

HealthChoice Illinois

Health Plans and their Subcontractor contact information

| Plan | Transportation | PBM | BH | Dental | Vision | Eyeglasses |
|----------------------------------|--|--|---|--|---|---|
| Aetna Better Health of IL | <p>ModivCare (formerly LogistiCare) (Aetna Better Health of IL Members Services)</p> <p>Aetna Better Health of IL Member Services: 866-329-4701</p> <p>ModivCare Member Services: 866-913-1265</p> <p>Home Modivcare</p> | <p>CVS Caremark</p> <p>Phone: 855-271-6603</p> <p>Medicaid Pharmacy Benefits Aetna Better Health of Illinois</p> | <p>Chrysalis (Crisis Call Services Only) CARES Mobile Crisis Response Hotline: 800-345-9049</p> <p>Aetna Member Services: 866-329-4701 (TTY: 711)</p> <p>Aetna Better Health BH</p> | <p>DentaQuest (Aetna Better Health member services)</p> <p>Aetna Better Health of IL Member Services: 866-329-4701</p> <p>DentaQuest Member Services: 800-416-9185</p> <p>DentaQuest – Member Page</p> | <p>March Vision (Aetna Better Health member services)</p> <p>Phone: 866-329-4701</p> <p>March Vision - Home</p> | <p>March Vision (Aetna Better Health member services)</p> <p>Phone: 866-329-4701</p> <p>March Vision - Home</p> |
| BlueCross BlueShield | <p>ModivCare</p> <p>BCCHP Reservations Line: 877-831-3148</p> <p>BCCHP Ride Assist (Where’s My Ride?): 877-831-3149</p> <p>BCCHP Member Services: 877-860-2837</p> <p>Modivcare Member Portal</p> | <p>Prime Therapeutics</p> <p>Phone: 877-860-2837</p> <p>BCCHP Member Services: 877-860-2837</p> <p>Prime Member Services Portal</p> <p>Prime Pharmacy Finder</p> | <p>Chrysalis (Crisis Call Services Only) CARES Mobile Crisis Response Hotline: 800-345-9049</p> <p>BCCHP Member Services: 877-860-2837</p> | <p>DentaQuest</p> <p>Phone: 888-291-3763</p> <p>BCCHP Member Services: 877-860-2837</p> <p>Member Page</p> | <p>Heritage Vision</p> <p>BCCHP Member Services: 877-860-2837</p> <p>BCCHP Provider Finder</p> | <p>Heritage Vision</p> <p>BCCHP Member Services: 877-860-2837</p> <p>BCCHP Provider Finder</p> |

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| CountyCare | Transdev: Phone: 630-403-3210 CountyCare - Transportation | CVS Caremark Pharmacy Benefits – CountyCare Health Plan Caremark - Sign In CountyCare Pharmacy Member Services Phone: 833-845-4702 | Chrysalis (Crisis Call Services Only) CARES Phone: 800-345-9049 | Avesis Avesis - Government Member Page CountyCare Dental Member Services Phone: 844-391-6676 | Avesis Avesis - Government Member Page CountyCare Vision Member Services Phone: 844-391-6673 | Avesis Avesis - Government Member Page CountyCare Vision Member Services Phone: 844-391-6673 |
| Meridian Health | MTM Phone: 866-796-1165 Healthcare Services - Public Transit Services - MTM Inc | Express Scripts Phone: 855-580-1688 Formulary & Benefit information Pharmacy - Member Meridian Health Plan of Illinois | Chrysalis (Crisis Call Services Only) CARES CARES Hotline: 800-345-9049 | Envolve Dental Phone: 833-522-0132 Illinois Medicaid Providers & Health Insurance Plans | Meridian Network (Non-Delegated) Phone: 866-606-3700 Meridian Network | Meridian Network (Non-Delegated) Phone: 866-606-3700 Meridian Network |
| YouthCare | MTM (YouthCare Member Services) Phone: 844-289- 2264 Healthcare Services - Public Transit Services - MTM Inc | Express Scripts (YouthCare Member Services) Phone: 844-289-2264 Illinois Medicaid Pharmacy Benefits YouthCare | Chrysalis (Crisis Call Services & Referral Entry Services) Phone: 800-345-9049 Illinois YouthCare BH | Envolve Dental (YouthCare Member Services) Phone: 844-289-2264 Illinois Medicaid Providers & Health Insurance Plans YouthCare Dental | Meridian Network (Non-Delegated) YouthCare Member Services Phone: 844-289-2264 Illinois Medicaid Providers & Health Insurance Plans YouthCare | Meridian Network (Non-Delegated) YouthCare Member Services Phone: 844-289-2264 Illinois Medicaid Providers & Health Insurance Plans YouthCare |

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| Molina | <p>MTM</p> <p>Phone: 844-644-6354</p> <p>HOME MTM</p> | <p>CVS Caremark</p> <p>Phone: 800-791-6856</p> <p>Caremark - Sign In</p> | <p>Chrysalis (Crisis Call Services Only) CARES</p> <p>Mobile Crisis Response Hotline: 800-345-9049</p> <p>Molina Healthcare Member Services: 855-687-7861</p> | <p>DentaQuest</p> <p>Phone: 844-583-5037</p> <p>Locate a Provider DentaQuest</p> | <p>Avesis - Vision</p> <p>Phone: 866-857-8124</p> <p>Locate a Provider Avesis</p> | <p>Avesis - Vision</p> <p>Phone: 866-857-8124</p> <p>Locate a Provider Avesis</p> |
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